
**STATEMENT OF THE MANAGEMENT OF
TMS CEE DOO on respecting the
principle of impartiality in conformity
assessment work (controlling,
certification)**



1. Management of TMS CEE d.o.o. Beograd is firmly committed to ensuring impartiality and objectivity in conformity assessment (controlling, certification), which it performs as its core activity.
2. During the implementation of conformity assessment work, TMS CEE d.o.o. Beograd handles all requests for control / certification in the same way, regardless of who the client is, from which geographical area and what size it is.
3. TMS CEE d.o.o. Beograd does not offer, nor does it provide, any consulting services for conformity assessment (controlling / certification), internal checks, client training for management systems, as well as other services that could lead to a conflict of interest with conformity assessment (controlling / certification) activities which are performed.
4. TMS CEE d.o.o. Beograd does not offer or perform internal audits on its certified clients
5. To ensure that there is no conflict of interest, TMS CEE d.o.o. Beograd does not hire external collaborators who provided consulting services in the area of interest, to participate in checks or other conformity assessment work, if at least two years have not passed since the end of the provided service.
6. Certification works are not advertised or offered in connection with the activities of the organization that provides consulting services. In case of inadequate claims of any consulting organization that the certification is simpler, easier, faster or cheaper if it is performed by TMS CEE d.o.o. Beograd, appropriate measures will be taken.
7. The entire staff of TMS CEE d.o.o. Beograd, either permanently employed or externally hired, as well as commissions related to certification (of products, management systems, persons) performed by TMS CEE d.o.o. Beograd, must act in such manner that commercial, financial or other pressures cannot compromise impartiality. Compensation for the work of the hired staff is determined by the contract concluded between TMS CEE d.o.o. Beograd and engaged persons.

Rewarding of staff working on conformity assessment (controlling, certification) does not depend on the results of the activities performed.
8. Decisions on certification are based on objective evidence of compliance (non-compliance) obtained in the process of verification/evaluation/examination and shall not be influenced by interested parties.
9. Persons who participated in the verification/examination/evaluation do not take part in the decision on certification.
10. TMS CEE d.o.o. Beograd zahteva od celokupnog osoblja, stalno zaposlenog i eksterno angažovanog, da razotkriju svaku situaciju o kojoj imaju saznanja da može njima ili TMS CEE d.o.o. Beograd da stvori konflikt interesa. Ove informacije će se koristiti za identifikovanje i analizu pretnji po nepristrasnost izazvanih delovanjem tog osoblja ili organizacija u kojima su zaposleni. Ukoliko se pokaže da postoji konflikt interesa koji može da ugrozi nepristrasnost, TMS CEE d.o.o. Beograd će prestati sa angažovanjem tog osoblja.